

Privacy Policy

Effective date: 15 July 2021

This Privacy Policy describes how we manage, process and deal with your personal information that we have collected, received, obtained from you through Our Services to You. To protect Your personal information and to in line with the Personal Data Protection Act 2010, FoodBank.Digital ("FBD") will manage and process Your personal information as below:

Personal information collection

The personal information We collect from You:

- a) Voluntarily submitted by You:
Name, contact, email, payment information (donor), residential address, NRIC no. (donee) and such other personal information from Your remark.
- b) Your browsing of the Website:
Internet Protocol address, browser type, operating system, pages You visit, dates and times of Your visits.

If You subscribe, apply for the Services on behalf of or for any party or individual, You warrant to Us that You have secured the consent from the said party or individual to disclose their personal information to FBD.

Purposes/Use

Your personal information with Us will be use:

- a) For normal web usage such as to improve the performance of the Website;
- b) For administration and accounting purposes;
- c) To complete Our Services to You subject to Your requests, such as to obtain payment of Your donation, to deliver You the donated items;
- d) To contact You as necessary for the Services;
- e) To answer any of You inquiries;
- f) To provide any technical supports to You;
- g) Such other purposes as permitted by the law and reasonable for the Services.

The provision of Your personal information to us is optional but You may not be able to proceed with certain Services if You choose not to provide Your personal information.

Disclosure

We may share or disclose Your personal information as below:

- a) To share Your personal information with Our partners or service providers, including courier services, packing services, payment services, to perform our Services to You;
- b) To disclose if We are required to do so by law;
- c) To protect and defend the rights, property or reputation of FBD;
- d) For such other lawful purposes.

Storage/Transfer

Your personal information will be stored at our Malaysia office and associated data centre. By accepting Our Terms of Service, You are explicitly consenting to this storage, and that transfer may take place if necessary.

Your Rights

You are entitled to the following on Your personal information with Us:

- a) To inquire, access or request a copy of Your personal information that we hold about You;
- b) To rectify or update Your personal information;
- c) To restrict or object to Our processing of Your personal information;
- d) To remove/erase Your personal information from our storage;
- e) To withdraw Your consent to Us.

You acknowledge that some of Your requests may subject to a minimal fee as permitted by the law.

Security

We will protect the confidentiality and security of your personal information to the fullest extent possible, consistent with the law and the legitimate interests of FBD, our partners, employees, and other users of the services.

Retention/Erasure We retain Your personal information only for as long as necessary to fulfill the stated purposes unless it is required by law for a different period or We have obtained consent from You. We will periodically erase the personal information that is no longer needed.

Contact us For any further information about this Privacy Policy or Your personal information, You may submit Your inquiry through this [Page](#).